

# Kendall Tew

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## Education

- Bachelor of Science in Mathematics | 1974 | Methodist University, Fayetteville, NC
- Course Completion (35 hours) as Degree Seeking Graduate Student in Industrial Engineering program | 1979-1982 | Auburn University, Auburn, AL
- Master of Science in Geographical Information Systems | Current | Sam Houston State University, Huntsville, TX

## Work Experience

### **Director of Special Projects | Director of Online Operations, Sam Houston State University | 2012-present**

- Design, develop, and maintain database for SHSU Online
- Troubleshoot report errors and other system functionality issues as needed
- Recommend, document and implement procedural improvements for data collection and distribution to SHSU Online Operations.
- Write SQL scripts to retrieve data and reports from Blackboard Open Database for SHSU Online, Faculty, and Departments and Colleges.
- Create Banner Cognos reports for different groups and individuals in SHSU Online and other departments using Query Studio.
- Work with various functional area experts, particularly Blackboard Administration, OIT, and Banner Administration, to design and deploy new reporting for OIT, SHSU Online, Correspondence, Continuing Education and other special one-off projects as needed.

### **Director of Online Course Development | Sam Houston State University | 2010-2011**

- Track online programs and courses to calculate percentage of hours that a student can complete online.
- Provide progress reporting to Associate Vice-President of Distance Education for Online Student and Course statistics.
- Design, develop, and maintain database for SHSU Online.

### **Lead Instructional Designer | Sam Houston State University | 2009-2010**

- Manage team of instructional designers in the development of online courses and programs at SHSU.
- Implement new Learning Management Systems (LMS) and oversee content migration to new LMS systems.
- Manage the conversion of all Blackboard online courses to new eCollege LMS platform.
- Provide Blackboard and eCollege training for online faculty.
- Provide helpdesk support for students and faculty.

**Director of Online Learning | University of Texas at San Antonio | 2006-2009**  
**Assistant Director of WebCT | University of Texas at San Antonio | 2004-2005**  
**Project Manager | University of Texas at San Antonio / 2001 - 2003**  
**Business Owner | 101 North Coffee Shop | Eufaula, AL | 1999-2000**  
**Special Programs Coordinator | University of Texas at San Antonio | 1996-1998**  
**Software Engineer | AudioDigital Imaging | Arlington Heights, IL | 1993-1995**  
**Business Owner | Unique Solutions Software | Eufaula, AL | 1985-1992**  
**Senior Technical Analyst | American Buildings | Eufaula AL | 1979-1984**  
**Math Teacher | Seventy-First High School | Fayetteville, NC | 1975-1976**

## **Skills**

Blackboard Administrator and Course Builder knowledge  
Web Development and Management  
Faculty Training and Resource Development  
Online Course Design and Development  
Project Management  
Software Programming in multiple languages and operating environments  
Database Design and Development  
SQL Query language